



June 13, 2008

Dear Customer,

Food Technology Service, Inc. (FTSI) would like to notify all of our customers of a Cobalt source loading. In order to comply with 21 CFR Part 820, FTSI strives to keep our customers updated of any changes to our process. As of June 5<sup>th</sup> FTSI completed the addition of Cobalt to our source. This means that FTSI had to stop production for a few days in order to appropriately load and qualify our equipment. We apologize if your company experienced any delays in turn-around time due to this loading. This is a type of routine maintenance for any gamma irradiator and means that your company will experience faster cycle times in the future. This new addition to our source also means that dose maps will have to be reproduced for all customer products. These are done at no cost to you the next time you submit your product.

In addition, FTSI would like to remind all of our customers that as of January 10, 2006 we have been utilizing both the Harwell PMMA dosimeter system as well as the alanine dosimetry system known as the E-scan. The E-scan system, like the Harwell PMMA dosimetry system, is traceable to NIST and is considered to be the most technologically advanced dosimetry system available today. For more information about our E-scan dosimetry system please feel free to contact Susan LeFrancois at FTSI or visit the Bruker-Biospin website at: <http://www.bruker-biospin.com/brukerepr/dosimetry.html>.

Also, I encourage you to view our website at [www.ftsi.us](http://www.ftsi.us) for this notice and others under the selection **Customer Forms and Notices**.

Thank you very much for your continued business. If you have any further questions or concerns please feel free to contact our facility.

Best Regards,

Susan LeFrancois, PhD  
QA Manager